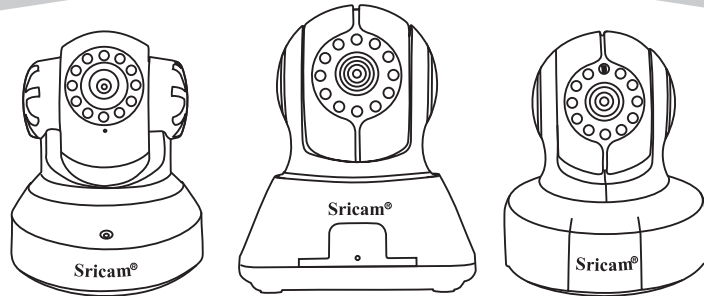


# Sricam® Indoor IP Camera Quick User Manual

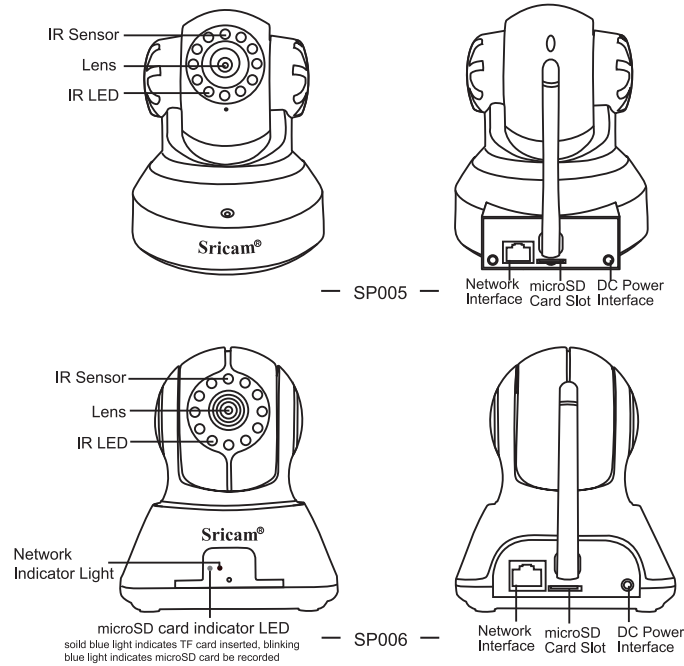


Android



iOS

## Products Introduction

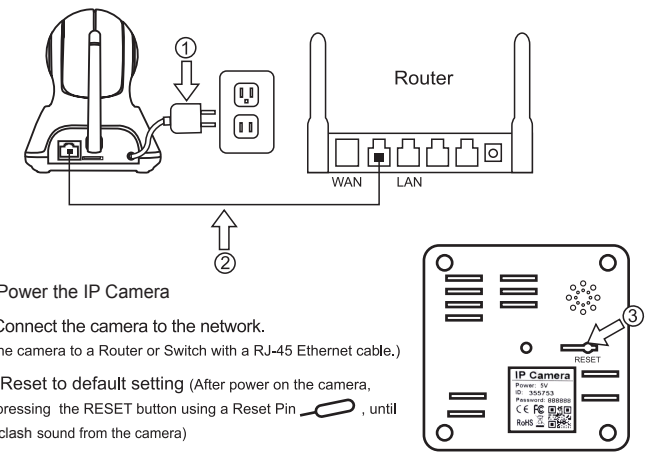


## Before starting setup

- Make sure of the following:
- Your router supports the 2.4GHz frequency band (802.11b/g/n).
  - Your router DHCP is enabled.
  - Your smartphone is connected to the Internet with a WLAN/Wi-Fi that the camera will connect with.
  - You know the WLAN/Wi-Fi password.( No special characters in the password such as @#%&^\*)

## Start setup

### Step1. Product Connection



### Step2. Sricam App Installation

Method 1 Scan the QR code to download the "Sricam" App.



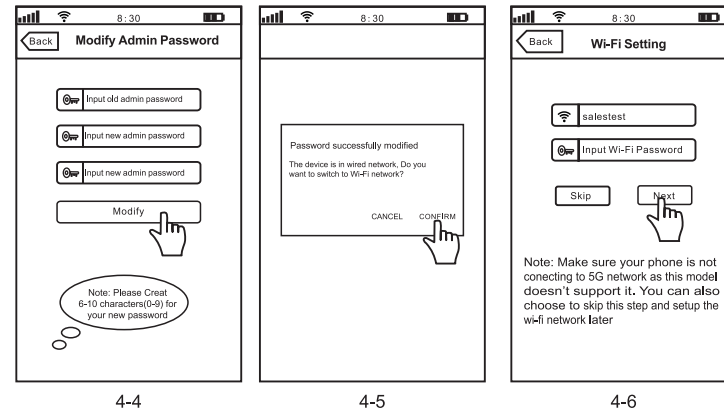
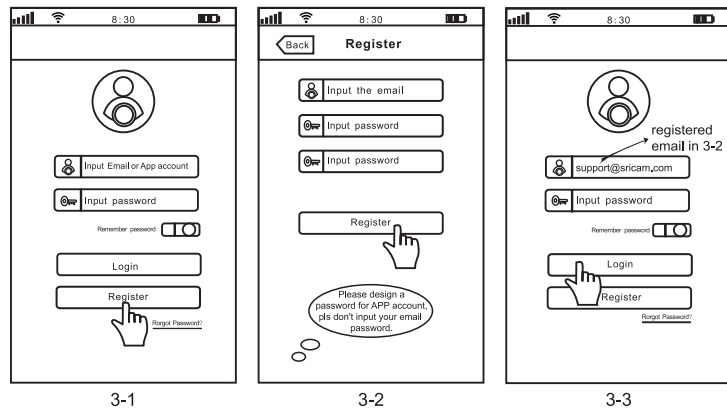
Google play  
Android



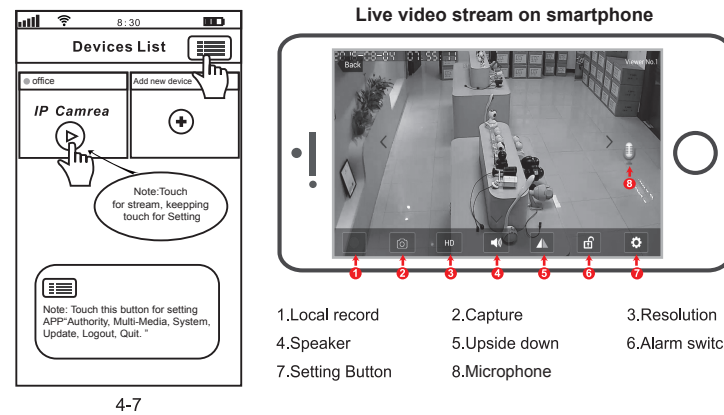
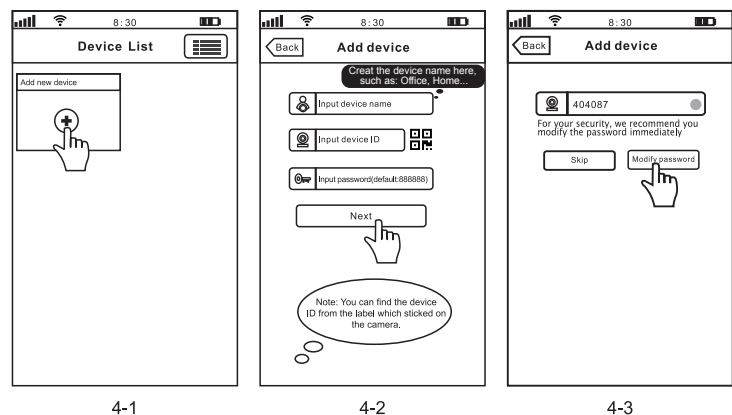
App Store  
iOS

Method 2: Search "Sricam" on Google Play or iOS App Store

### Step3. Register an App User Account



### Step4. View the Camera on a Smart Phone (Open the "Sricam" App and follow these steps)



1. Local record
2. Capture
3. Resolution
4. Speaker
5. Upside down
6. Alarm switch
7. Setting Button
8. Microphone

### Trouble shooting:

- If the IP camera can't be found in step 4-2, please make sure you have done step 1-3 to insert a pin to reset the IP camera and wait for 30 seconds.
- If you experience inconsistent signal, it could be due to 1) too many devices sharing the same internet network. Or 2) the IP camera is too far from the router if using Wi-Fi connection.
- If you fail to setup the Wi-Fi network in step 4-6, please make sure your Sricam is not connecting to a 5G Wi-Fi signal. You can resolve this issue by 1) reconnecting to a non-5G Wi-Fi signal on your smartphone or 2) skip this step and setup the Wi-Fi by going through the steps under "setting" > "Network Setting" on the app.
- If you want to reconnect the IP camera to a different internet network after you successfully completed step 1 to 4, please remove the IP camera from Sricam app and go through step 1 and 4.
- Make sure WiFi password can't be less than 8 characters,
- Make sure there are no special characters such as "!@#%&^\*()\_+." in the Wi-Fi password. If there are, please change the Wi-Fi password before continuing on this step.
- For any other quality and setup issue, it is recommended you insert a pin (until you hear a clash sound) to reset the IP camera.

For additional FAQs, Please visit:

[www.sricctv.com/en/onlinesupport](http://www.sricctv.com/en/onlinesupport)

**Sricam®**  
ShenZhen Sricctv Technology Co., Ltd.

### Customer Service

Monday – Friday  
9:00-18:00 Beijing Time (UTC +8)  
Telephone: +86-755-29360806  
E-Mail: Support@sricam.com  
Skype ID: tech.sricam  
Website: <http://www.sricctv.com>