

### DENON HOME 350 WIRELESS SPEAKER

# QUICK START GUIDE

### **BEFORE YOU BEGIN**

Make sure you have the following items in working order:



Apple iOS, Android or Kindle mobile device connected to your network

### **STEP 1: UNPACK**

Remove the speaker and power cord from the box.



### **STEP 2: PLACE**

Place the speaker at a convenient location in your home.



# **STEP 3: CONNECT**

Connect the power cord to the speaker and a wall outlet.



### OPTIONAL

If you are connecting the speaker to a wired network, connect an Ethernet cable (sold separately) between the speaker and your router. Do not connect the Ethernet cable if you are connecting your speaker to a wireless network.



# **STEP 4: CONTROL**

1

Download the HEOS App.

Go to the Apple App Store, Google Play or Amazon App Store and search for "HEOS" to download and install. 2 Launch the HEOS App and follow the instructions in the app.





### **STEP 5: ADD SPEAKER**



# **ENJOY!**

### **OWNER'S MANUAL**

- For more information, visit www.denon.com
- Refer to the Online Manual for other functions information and operation procedure details.

manuals.denon.com/DenonHome350/EU/EN/



# **BASIC TROUBLESHOOTING**

#### My speaker won't connect to my network

- Make sure your mobile device is connected to your wireless network before setting up your speaker.
- Alternatively, you can connect your speaker to your network router using an Ethernet cable sold separately. Once connected via Ethernet, the HEOS App should recognize the speaker and you can manually move it to your wireless network using "Settings" "My Devices" "(Device Name)" "Advanced" "NETWORK SETTINGS".

#### Music cuts out or delays sometimes

- Make sure your Internet connection is operating correctly.
- If you are sharing your network with other users or devices, they may be using most of your bandwidth (especially if they are streaming video).
- · Make sure your speakers are within range of your wireless network.
- Make sure your speakers are not located near other electronic devices that could interfere with it's wireless connectivity
   (like microwave ovens, cordless phones, TVs, etc...)

#### Streaming music from your mobile devices using Bluetooth

- · Activate the Bluetooth setting on your mobile device.
- Press and hold the Bluetooth button ( 🚯 ) located on the back of the speaker for about 3 seconds, until the status light on the front flashes green.
- Select "Denon Home 350" from the list of available Bluetooth speakers from your mobile device.
- · Play music using any app on your device and the sound will now play from the speaker.

#### I hear distortion when using the AUX input

• The analog output signals from some sources can be fairly strong. If the input level of the source device is turned up high, it could overload the inputs of the speaker. This is unlikely to cause damage, but can cause distorted sound. Initially, set the volume of the source to a medium – low level, then turn it up as needed. If you hear distortion, turn down the device's volume control.

#### I hear a delay when using the AUX input with my TV

- If you are connecting the AUX input with your cable or satellite box for enjoying TV audio through multiple speakers, you
  may hear a delay between when you see someone speak and when you hear the audio. This is because the HEOS system
  must buffer the audio before it sends it out to the speakers so that it arrives at all speakers at the same time.
- · You can avoid this delay by listening only to the speaker which is directly connected to the set top box.

#### Connecting to a network using WPS

- If your wireless router support WPS (Wi-Fi Protected Setup™) your speaker can optionally connect to your network using the "Push Button" method by following these steps:
  - 1. Press the WPS button on your router.
  - 2. Within 2 minutes, press and hold the CONNECT button on the rear panel of the speaker for 3 seconds.
  - 3. The LED on the front of the speaker will flash green for several seconds as it connects to your router.
  - 4. When the connection is complete, the LED on the front of the speaker will turn solid blue.

#### Resetting your speaker

- Resetting your speaker will clear out the wireless network settings, EQ, and name but retain it's current software.
- You will have to use "Settings" "Add Device" to reconnect the speaker\_to your home network before it can be used.
- To reset your speaker, press and hold the CONNECT and Bluetooth ( 😵 ) buttons on the rear panel of the speaker for 5 seconds until the front LED begins to flash amber.

The HEOS App and brand is not affiliated with any manufacturer of any mobile device.

HEOS and the HEOS logo are trademarks or registered trademarks in the US and/or other countries.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.

Amazon, Kindle, Echo, Alexa, Dash, Fire and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

Wi-Fi Protected Setup™ logo is trademark of Wi-Fi Alliance.

The Bluetooth<sup>®</sup> word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by D&M Holdings Inc. is under license. Other trademarks and trade names are those of their respective owners.

All other trademarks are the property of their respective owners.

# CONTACT Denon © 00800-43674357

### EN

#### FREE HELPLINE

We hope you will enjoy your Denon product for years to come. If you ever have any questions or need any support, just get in touch. We are happy if you are happy.

The free HEOS helpline (English) is currently available in the United Kingdom, Ireland, Sweden, Norway, Denmark and Finland.

For more information visit www.denon.eu/support



#### GRATIS HULPLIJN

We hopen dat u jarenlang zult genieten van uw Denon-product. Als u vragen heeft of ondersteuning nodig heeft, neem dan gewoon contact op. Als jij blij bent, zijn wij dat ook.

Hulplijn is beschikbaar in Nederland, België en Luxemburg.

Meer informatie is te vinden op www.denon.eu/support



#### KOSTENFREIER SUPPORT

Wir hoffen, Sie werden viele Jahre lang Vergnügen an Ihrem Denon-Produkt haben. Falls Sie zu irgendeinem Zeitpunkt Fragen haben oder Unterstützung benötigen, zögern Sie nicht, uns zu kontaktieren.

Die kostenfreie Rufnummer für den deutschsprachigen Support steht Ihnen in Deutschland, Österreich und der Schweiz zur Verfügung.

Weitere Informationen erhalten Sie unter www.denon.eu/support

#### OTHER REGIONS / AUTRES PAYS

For support options in other countries than those mentioned above, please visit **www.denon.eu** and choose your country.

Pour connaître les options de support dans d'autres pays, par avance merci de vous connecter dans notre site **www.denon.eu** puis sélectionner votre pays.

### ES

#### TELÉFONO GRATUITO DE AYUDA (DISPONIBLE EN ESPAÑA)

Encontrarás las respuestas a las preguntas más frecuentes y más información en www.denon.eu/support



#### **BEZPŁATNA INFOLINIA** (DOSTĘPNA W POLSKA)

Odpowiedzi na najczęściej zadawane pytania i bardziej przydatne informacje można znaleźć pod adresem www.denon.eu/support

Commor	

# DENON®

### www.denon.com

Printed in Vietnam 5411 11788 00AD Copyright ©2019 D&M Holdings Inc. All Rights Reserved.